



Big Blue Fiji Terms & Conditions

General information & booking conditions

Please note: The Terms and Conditions stated herein shall apply unless precluded by the Travel Law of the country in which the booking is made. In this case, the Travel Law of that country and the Conditions of that Law shall prevail.

All prices are in US Dollars, unless otherwise stated, and include taxes where applicable.

All prices inclusive of all Fiji Government taxes and levies.

Fare inclusions: Onboard air-conditioned cabin accommodation with private facilities. On-the-ground transfers in Fiji on the first and last day of your cruise. All meals and snacks on board. Drinks including water, soft drinks, tea, coffee, beers, local spirits, and wines. Marine park and port fees. Highly qualified, experienced, and knowledgeable captain, chef, and dive instructor. All gear required for specific charter type – i.e. fishing and diving gear that you have requested on your booking form. Snorkeling gear and non-motorised equipment. All activities and necessary equipment as stated in personal charter itinerary. Should any particular shore excursion not be available, no matter what the reason, the crew will organise a substitute but no refund or financial recompense will be due.

Charter itineraries are subject to: wind, tide, and weather conditions, and are operated at the sole discretion of Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) in the interests of the safety and welfare of the passengers, vessel, and crew.

Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) reserves the absolute right: to operate any vessel on any charter; to decline to accept or retain any person(s) on any charter, shore excursion, or other charter activity; to cancel, amend, or reschedule any charter vessel, schedule, or charter itinerary, shore excursion, or any other service for any reason which Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) in its absolute and sole discretion considers desirable or necessary in the interests of operational necessity and/or passengers' safety and/or wellbeing. Arrival and departure times at ports and various places of call are provided as a guide only, and in this regard no warranty, condition, or guarantee, express or implied, is given or intended.

Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) agrees that: in the unlikely event of a charter needing to be canceled due to weather conditions, mechanical issues, or safety issues 'force majeure' (act of god), Luxury Yacht Charters (Fiji) PTE Limited has the right to reschedule, reroute or cancel a charter. Cancellations made by Luxury Yacht Charters (Fiji) PTE Limited due to 'force majeure' up to the time of scheduled charter departure, will not be refunded but we will endeavor to reschedule to the closest date available. Travel insurance is therefore highly recommended. Cancellation of a charter due to misconduct by the guests will not be refunded. Any damage that needs repairing, resulting from misconduct by the guests will be charged to the guest.

Reserves the right: Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) the right to alter prices, apply a fuel surcharge, cancel departures, arrange alternative transport, and vary itineraries and services if necessary.

Liability: Where another company or persons operate the tour, activity or excursion, diving, accommodation, or shore transfers, Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) is only acting as a Sales Agent. Responsibility for the operation and liability for any mishap lies with those operators solely and not with Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji).

Visa requirements: It is the responsibility of all guests travelling with Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) to check and adhere to Fiji's visa requirements.

Travel insurance: There are no medical facilities on the outer islands of Fiji; therefore, if any medical problem arises, clients will need to return to Nadi. If a client develops a serious medical problem, they will most likely want to leave Fiji for Australia, New Zealand, or home. There is also a higher degree of risk in public areas, on local vessels, and so on. In addition, sea conditions and sometimes cyclones can prevent travel on the booked dates. It is therefore an essential condition of travelling with Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) that clients have a valid travel insurance policy to cover the cost of any emergency medical treatment or accident and to protect their holiday payments in the event of cancellation.

Payment terms

Payment: Within 7 days of booking, a non-refundable deposit of 30% of the full value of the booking is required to confirm the booking, notwithstanding that full payment is due 60 days prior to departure. Bookings are to be made direct to bookings@bigbluefiji.com.

Contract: On receipt of cleared payment of charter fare(s) or any part thereof by Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji), a binding contract shall be deemed to exist between the passenger(s) and Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji), subject to the terms and conditions herein.

Full payment is required 60 days prior to sailing date. The guest or their Agent must pay bookings made within 60 days of travel in full to Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji).

Amendment fees: An amendment fee of USD\$50 will be charged per booking for any amendments made after the booking has been placed with Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji). However, if the amendment is a change of date only, with a similar value booking still being held, then Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji), at its discretion, will waive the cancellation fees if it has the ability to fill the vacated booking.

Cancellation fees: All cancellations must be in writing to Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) and Luxury Yacht Charters (Fiji) Pte Limited (trading as Big Blue Fiji) shall base the timing on the day of receipt of such notification.

Outside 60 days	Forfeit deposit (unless transferring date)
31 to 60 days	70% of applicable fare
0 to 30 days	100% of applicable fare

I hereby agree to the above booking terms and conditions.

Name _____

Date _____

Signature _____

If under 18 years of age, parent, guardian, or custodian must sign and include the indemnification.